



NO HASSLE 30-DAY RETURN

Anthros offers a no-questions-asked, 30-day money-back guarantee. If you are not satisfied, you may return the item within 30 days of delivery for a full refund of the purchase price within the continental United States or \$199.99 less for orders in Alaska, Hawaii, or Canada. International orders, including Puerto Rico, are considered final sale and are not eligible for returns. We recommend using the chair for at least 3 weeks to get the full benefit of the Anthros chair.

RETURN DETAILS

Prior to returning we recommend:

- Using the chair for at least three weeks to see the full benefit of our science-backed design.
- Schedule a meeting with one of our posture specialists to ensure proper use of the chair. <https://meetings.hubspot.com/ashley777/ask-posture-specialist>
- Try the tilt feature of the chair in three different ways: full tilt, 6 degree tilt, unlocked tilt with tension forrolocking.

If you still wish to request a return after three weeks, contact Anthros Customer Service to process your return at (940) ANTHROS. Anthros will then issue a return RMA along with a FedEx return label that needs to be attached to the box.

Returns should be boxed and dropped off at the nearest Fed Ex location. Refund to be issued upon receipt of return and coinciding product inspection. The chair must be returned in like-new condition, or the customer will be charged a fee for associated damage.

ORIGINAL PACKAGING

It is important that you keep the original packaging your chair came in. The client service team will provide instructions on how to break down and repackage your chair. Once packaged, you can deliver the box to any FedEx location to be shipped back to Anthros. You may also contact FedEx directly for a pickup at your location. FedEx does charge for this service.

If you did not retain the original packaging, Anthros will mail you a return kit for \$150.00 which will be deducted from your refund amount. The return kit will have boxes, padding and instructions on how to disassemble and pack your chair.

WHAT IF I'M PAST THE 30-DAY RETURN WINDOW?

If requesting a return past the 30-day warranty window, the same steps as above will be followed and shipping labels will be sent. The following costs will be deducted:

- \$200 restocking fee.
- \$150 box charge fee for new boxes (if applicable).
- Return shipping costs.

After 60 days, returns outside of warranty issues will not be accepted.

WARRANTY

The Anthros Warranty is our commitment to you that we stand behind the quality of our products. We understand that our product must stand up to daily use for long periods of sitting. Our products are covered by a comprehensive 12-year warranty that includes all parts and labor (beyond normal wear and tear) with limited exceptions. To submit a warranty, claim please contact warranty@anthros.com.